

## **“POINTS KNOCKED DOWN OFFER” TERMS & CONDITIONS**

1. The “Points Knocked Down” (PKD) Campaign (“**Campaign**”) is organised by BonusKad Loyalty Sdn Bhd (Registration No. 199701022703 (438200-T)) (“**BonusLink**”).
2. This Campaign is open to all registered BonusLink members (“**Members**”) who are residing in Malaysia and above the age of eighteen (18). This Campaign is strictly not applicable to EU residents.
3. This Campaign will commence from 18 September 2023 to 31 October 2023 (both dates inclusive) (“**Campaign Period**”) and is applicable to all participating Shell retail stations in Malaysia (“**Shell Outlets**”).
4. BonusLink reserves the right to disqualify any person that it knows is, or has reasonable grounds to believe is, ineligible for this Campaign as a result of the terms and conditions (“**Terms and Conditions**”) herein.

### **“POINTS KNOCKED DOWN” REDEMPTION AT SHELL OUTLETS VIA ‘ON-THE-SPOT’ REDEMPTION**

5. During the Campaign Period, Members will be able to use their BonusLink membership points (“**BonusLink Points**”) to redeem the following PKD items (“**PKD Items**”) at participating Shell Outlets by swiping their physical or virtual BonusLink cards stored in the BonusLink mobile application (“**BLINK App**”) at the PKD points (“**PKD Points**”) based on the table below via on-the-spot redemption:

<b>No.</b>	<b>PKD Items</b>	<b>Normal Points</b>	<b>PKD Points</b>
1	Starbucks Confetti Cup	4,000 Points	3,200 Points
2	Bath Towel 2022 - Sunny	2,900 Points	2,700 Points
3	Bath Towel 2022 - Rainy	2,900 Points	2,700 Points
4	Umbrella 2022 - Sunny	4,400 Points	4,000 Points
5	Umbrella 2022 - Rainy	4,400 Points	4,000 Points

**Note: The physical BonusLink Card shall be registered before it may be used for redemption.**

## **“POINTS KNOCKED DOWN” VOUCHER REDEMPTION ON BLINK APP**

6. During the Campaign Period, Members who have successfully registered themselves in the **BLINK** App will be able to use their BonusLink Points to redeem the PKD vouchers (“**PKD Vouchers**”) on the **BLINK** App at the PKD Points based on the table below:

<b>No.</b>	<b>PKD Items</b>	<b>Normal Points</b>	<b>PKD Points</b>
1	Starbucks Confetti Cup	4,000 Points	3,200 Points
2	Bath Towel 2022 - Sunny	2,900 Points	2,700 Points
3	Bath Towel 2022 - Rainy	2,900 Points	2,700 Points
4	Umbrella 2022 - Sunny	4,400 Points	4,000 Points
5	Umbrella 2022 - Rainy	4,400 Points	4,000 Points

7. Members who have made redemption of the PKD Voucher via the **BLINK** App will need to collect the PKD Item(s) at any participating Shell Outlet within thirty (30) days from the date of redemption of the PKD Vouchers.
8. Members with insufficient BonusLink Points balance may opt to make redemptions of the PKD Vouchers via the following methods on the **BLINK** App:
- a. Redeem using the Members’ BonusLink Points + purchase the balance outstanding PKD Points with Cash
  - b. Purchase the PKD Points with Cash
- Note: Cash is defined as payment made using payment card (i.e. debit or credit card) linked to the **BLINK** App. Every one hundred (100) BonusLink Points are equivalent to RM1.00.**
9. PKD Items and PKD Vouchers are limited and will be subject to availability on a first-come, first serve basis.
10. Members may redeem more than one (1) PKD Voucher at any one time at participating Shell Outlets or via **BLINK** App.
11. PKD Vouchers are non-returnable, non-refundable, and/ or non-exchangeable for cash in part or in full.

12. PKD Vouchers may be transferred or gifted to another Member after it has been redeemed via the **BLINK** App.
13. PKD Vouchers will be displayed in “My Wallet” on the **BLINK** App upon successful redemption or purchase.
14. There is no limit to the quantity of redemptions or purchase of vouchers via **BLINK** App throughout the Campaign Period, however each Member can only redeem the PKD Vouchers up to a maximum of three (3) times per day.

### **GENERAL TERMS & CONDITIONS**

1. By participating in this Campaign, the Members are deemed to have read, understood and expressly agreed to be legally bound by these Terms and Conditions of this Campaign as stated herein and any additional Terms and Conditions stipulated by BonusLink’s decisions without limitation or qualification in relation to the Campaign.
2. All BonusLink’s decisions on all matters including but not limited to the eligibility of the Members and/or Campaign mechanics for this Campaign or in the event of any dispute shall be final and binding and no correspondence or appeals shall be entertained.
3. BonusLink reserves the absolute right, at any time, to review, investigate and verify the validity of any successful transactions and/or eligibility of Members at any point in time. The PKD Vouchers and PKD Items are subject to availability and may be changed by BonusLink at any time without notice.
4. BonusLink reserves the right at absolute discretion to amend, delete, and/or add to any of these Terms and Conditions (wholly or in part) from time to time in such manner as BonusLink deems appropriate without giving any prior notice to any party including but not limited to the Members.
5. These Terms and Conditions contained herein, as the same may be amended from time to time, shall prevail over inconsistent terms, conditions, provisions, or

representations contained in any other promotional materials and/or advertisements in relation to this Campaign. In the event of any conflict or inconsistency between the English version and any translation thereof, the English version of the Terms and Conditions shall prevail.

6. BonusLink reserves the absolute right to cancel, terminate or suspend this Campaign with or without any prior notice and/or assigning any reason. For the avoidance of doubt, any cancellation, termination or suspension of the Campaign by BonusLink shall not entitle any party including but not limited to the Members to any claim or compensation against BonusLink for any and all losses and/or damages suffered or incurred as a direct or indirect result of the act of cancellation, termination or suspension.
7. In no event will BonusLink be liable for any loss or damages including without limitations, loss of income, profits or goodwill, direct or indirect, incidental, consequential, exemplary, punitive and/or special damages of any party including third parties howsoever arising whether in contract, tort, negligence or otherwise, in connection with this Campaign, even if BonusLink has been advised of the possibility of such damages in advance, and all such damages are expressly excluded.
8. The PKD Vouchers and PKD Items have no cash or monetary value and are not redeemable for cash in any form and are non-assignable, non-transferable, non-exchangeable for cash in part or full, non-returnable and/or non-refundable. The PKD Vouchers shall not be regarded, construed, or used as valuable or exchangeable instruments under any circumstances.
9. Each Member must use his/her PKD Voucher during its applicable validity period failing which the PKD Vouchers will expire and be forfeited without further notice to the Members. Each Member agrees that he/she will have no claim whatsoever against BonusLink for any expired PKD Vouchers.
10. Upon any Member's cessation to be a Member of BonusLink, all then outstanding unredeemed PKD Vouchers at such point of time shall be automatically cancelled or forfeited.

11. Each Member's PKD Vouchers will be reflected in the **BLINK** App and shall serve as conclusive evidence of the same.
12. In the event that:
  - a) BonusLink determines that any transaction or redemption may be suspicious, illegal, involves any criminal activities or involves PKD Vouchers and/or PKD Items that has been obtained through dishonesty or fraudulent means;
  - b) BonusLink determines that a Member has abused any of the Campaign benefits and/or privileges, has failed to comply with any of these Terms and Conditions set out hereinabove, or has made any misrepresentation to BonusLink;
  - c) The PKD Vouchers or PKD Items are no longer made available; and/or
  - d) The PKD Vouchers has been issued to a Member in error or expired;

BonusLink may at its sole discretion without any prior notice to disqualify any Member and/or to retract or forfeit the PKD Vouchers or redemption of the PKD Items from any Member or take any other actions as BonusLink deems fit.

13. BonusLink to the fullest extent permitted by law excludes all warranties, rights and remedies (including warranties implied by statute or otherwise) that Members would otherwise be entitled to by law.
14. All Members shall be personally responsible for all taxes, rates, government fees and/or any other charges that may be levied against them under applicable laws, if any, in relation to this Campaign.
15. Members are responsible for and shall comply with all these Terms and Conditions and Members shall not, as part of the participation in this Campaign, breach any of these terms.
16. All Members shall comply with all applicable laws when participating in this Campaign.
17. These Terms and Conditions are governed by and construed under the laws of Malaysia.

18. For more information, please visit [www.bonuslink.com.my](http://www.bonuslink.com.my) or contact BonusLink's Member Interaction Centre at +603-7626-1000.